

RENTAL TERMS OF AGREEMENT

Last updated: November 5, 2024

Welcome to SAKRED HAUS rentals!

By renting tablescape items from SAKRED HAUS you agree to the following terms and conditions.

RENTAL DURATION

- All rentals are for 16 hrs unless otherwise agreed (pick up 2:30 pm, return 11:30 am next day).
- Late returns may incur additional fees at a rate of the full rental fee per day.

RESERVATION AND PAYMENT

- A deposit of 50% is required to secure your reservation.
- The remaining balance is due on pick up/delivery of the rental.
- Payment can be made via e-transfer to huynh.claudia@gmail.com.

CANCELLATION POLICY

- Cancellations made 7 days prior to the rental day will receive a full refund.
- Cancellations within 48 hrs of the rental date may forfeit the deposit.

DELIVERY AND SETUP

- A delivery charge of \$25 CAD for drop off or pick up. \$50 CAD for both.
- Setup services are available for an additional fee, as agreed upon at the time of booking.

OPTIONAL INSURANCE

- Customers may purchase insurance for an additional 10% of the total rental fee.
- Insurance covers minor damage, such as chips, cracks, and wear on decorations and dinnerware. Where replacement value does not exceed \$150 CAD.
- Insurance does not cover lost items or significant damage due to misuse.

CARE OF RENTAL ITEMS

- Rented items must be handled with care and returned in the same condition as received.
- Customers are responsible for washing the dinnerware after use, unless a cleaning fee is added.
- Broken, lost, or damaged items will incur replacement fees unless covered by insurance (up to \$150 CAD).
 - Dinnerware replacement: \$50 CAD per item.
 - Decorations replacement: \$30 CAD per item.

LIABILITY

- SAKRED HAUS is not responsible for any injuries or damages that may occur during the use of rental items.
- Customers are responsible for using items safely and appropriately.

AGREEMENT ACCEPTANCE

• By reserving and paying for rentals, customers acknowledge they have read and understood, and agreed to these Terms of Agreement.

If you require any further information please don't hesitate to email info@sakredhaus.com or call us at +1 (825) 365-0442.